

## **Amendment in Fair Practice Code:-**

The Reserve Bank of India, by its notification no RBI/2006-07/138 DNBS.(PD)/CC no. 80/03.10.042/2005-06 dated 28<sup>th</sup> September 2006 read with notification no RBI /2011- 12/470 DNBS.PD/CC. No. 266/03.10.01/2011-2012 dated 26th March 2012 has issued guidelines on Fair Practice Code for all Non Banking Financial Companies (NBFCs).

Further the said guidelines for Fair Practice Code is being revised by RBI vide their notification no RBI/2012-2013/416 DNBS. CC. PD. No. 320/03.10.01/2012-13 dated February 18, 2013 under section 45L of Reserve Bank of India Act 1934. The revised Fair Practice Code has to be approved by Board of Directors of all Non Banking Financial Companies (NBFCs).

The Board at its meeting held on April 14, 2023 has changed the Company Secretary and Compliance Officer of the Company and referring with the above provisions of guidelines of RBI, Board has further amended (last amended on February 22, 2022) the Fair Practice Code as follows:-

In the heading "Grievance Redressal Mechanism" under the sub-heading "Grievance Redressal Officer" the name of the Company Secretary and Compliance Officer will be read as Ms. Stuti Shukla instead of Ms. Pooja Mishra and telephone number read as +91-8953338815 instead of (0512)-6500985.

The Board of Directors shall have the right to withdraw or amend any part of this policy or the entire Policy at any time as deems fit, and the decision of the Board in the respect shall be final and binding.

For Neil Industries Limited

Stuti Shukla (Company Secretary and Compliance Officer) Membership Number:- ACS- 71056

Date: 19.04.2023 Place: Kanpur

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